

## **Press Release**

**2016-06-01**

### **Identification Services Bureau introduces mobile application for modifying contact information**

For the aim of developing electronic services in line with the governance principle of the Macao Special Administrative Region Government, the Identification Services Bureau (hereinafter referred to as DSI) introduces a brand new mobile application, “DSI Service Station”, on 1 June 2016 for citizens to modify contact information (i.e. address and telephone number). This service allows Macao citizens to go through the application formalities without leaving home.

Persons who are aged 18 or above and holding a contactless electronic identity card can download “DSI Service Station” mobile application with their NFC-enabled Android devices (NFC is an abbreviation of Near Field Communication), and lodge the application for modifying their contact information after finishing the procedures as instructed by the application and successfully verifying their personal identity.

The above-mentioned electronic application service is secure and convenient. Firstly, applicants need to enter the confirmation information for authentication and establishing an encrypted communication channel between DSI’s server and the identity card. (The confirmation information can be either entered manually or with the camera of the mobile device. If using camera, applicants can use their mobile phone to take a picture of the optical character recognition (OCR) code at the back of the identity card.) After that, the applicants have to enter the Confirmation PIN of their identity card and verify their personal identity through identity card with their NFC-enabled mobile device. After successful verification, the applicants can apply for modifying their contact information. The information will be updated three working days after the date of application. Besides, DSI will notify the applicants of the success of information update by SMS (Short Message Service).

DSI expects that the above-mentioned electronic application service will make

Macao residents learn and get used to verifying personal identity with the Confirmation PIN of identity card. It will create favorable criteria for introducing other electronic services in the future. The Confirmation PIN is a 8-digit number for the use of verifying the authenticity of the Macao Special Administrative Region resident identity card and the identity of the card holder electronically. The Confirmation PIN is printed in the PIN letter provided by DSI at the time of identity card collection. If cardholders forget their PIN, they can reset it at DSI in “Avenida de Praia Grande” or at the designated counters for DSI’s services at the Government Services Centre in Areia Preta. After resetting the PIN, the cardholders can change the number on their own with DSI’s multi-function kiosks.

“DSI Service Station” is applicable to Android system (version 4.0 or above). Users can download this free application by entering “身份證明局服務站” in Chinese, “Portal de Serviços da DSI” in Portuguese or “DSI Service Station” in English at Google Play, scanning the QR Code (see the attached photo) or browsing the website of DSI ([www.dsi.gov.mo](http://www.dsi.gov.mo)). For details about “DSI Service Station” application, please go to DSI’s website ([www.dsi.gov.mo/mobileapp\\_e.jsp](http://www.dsi.gov.mo/mobileapp_e.jsp)).



**Citizens can download “DSI Service Station” for free by scanning the QR code**



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