

Press Release

2018-04-17

All DSI services will be provided at Government Services Centre in Areia Preta

For the convenience of citizens to use the services in the area of identification in the northern district in Macao, the Identification Services Bureau (DSI) will increase service counters and provide all kinds of application service and online appointment service at the Government Services Centre in Areia Preta starting from 18 April 2018.

In addition to services of all kinds of certificate application in the area of identification, modification of contact information as well as resetting the password of electronic identity card that are currently provided at the Government Services Centre, starting from 18 April 2018, all services that are related to the Macao Special Administrative Region Resident Identity Card, travel documents and certificates will be provided in such location.

To save the time of waiting, citizens can make appointment in advance through the website of the Government Services Centre (<https://app.iacm.gov.mo/csrbooking/webBookingAction.do?action=webadd&language=mo>) or obtain the tag number of the day via self-service ticketing kiosk equipped at such location for using DSI's services at the Government Services Centre.

DSI will continue to study to improve the services provided at the Government Services Centre and introduce more convenient measures for citizens.



DSI increases service counters and provides all kinds of application service at the Government Services Centre