

Press Release

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Genuine Dialogue between the Youth and DSI Director Ao Ieong U

In order to facilitate communication and interaction between the youth and the Macao SAR government, the Identification Services Bureau (DSI) hosted an event “Genuine Dialogue between the Youth and DSI Director Ao Ieong U” today (18 May), inviting young members of General Union of Neighbourhood Associations of Macau to have a face to face communication with DSI Director Ao Ieong U and her team members. Through the genuine dialogue with the youth, DSI aims to receive comments from young people on the work of DSI and to have a better understanding of the young people’s needs, which are valuable references for future development of the work in identification.

“Visit the backstage of DSI” is the theme of this event. Director Ao Ieong conducted a tour for all participants to go behind DSI’s service counters. They visited the service model of multi-service counters, and also the hardware and software facilities of various electronic services. Through the visit, they had a first-hand experience of different convenient measures for citizens which DSI launched in recent years and the development process of electronic services. Following the backstage tour, Ao Ieong introduced the Macao SAR electronic travel documents (version 2019) which will be issued in December this year and their production process to participants, which further their understanding of the advanced technology of the Macao SAR electronic travel documents. The visit inspired the youth to express their various opinions and start discussions. During the exchange session, all participants enthusiastically raised their questions, particularly shared their new ideas and constructive suggestions in the issues of electronic identity and online services.

Attendance of the event included Wong Pou Ieng, Subdirector of DSI; Chan Un Lai, Head of the Department of Research & Development and Archive Management; Kun Sin Yin, Head of the Department of Travel Documents; Lo Hou Chi, Head of the Department of General Affairs; Van Kit Lam, Head of the Division of Identity Card.



Members of youth association and DSI Director in genuine dialogue



DSI Director conducted a DSI tour for all participants



DSI Director, Subdirector and department heads pictured with members of youth association