

**Press release**

**2020-09-25**

**Identification Services Bureau launched same-day collection service for  
Certificate of Criminal Record**

Following the introduction of same-day collection of the Certificate of Personal Data and the Certificate of Association and Foundation, the Identification Services Bureau (DSI) launched the same-day certificate collection service for applicants of the Certificate of Criminal Record on 25<sup>th</sup> September 2020. Eligible citizens can be issued with the certificate on the day of application, and they can also choose to collect the certificate at different service location of DSI.

Citizens who are aged 16 or above and are holding a valid Macao SAR Resident Identity Card can collect their certificate on the same day after successfully lodging the application through the Internet or the self-service kiosk provided that they satisfy certain conditions (i.e. they are not first-time applicants for the Certificate of Criminal Record, their identity information does not need further verification, and they do not need DSI's certificate transfer service). Eligible applicants will be notified of collecting the certificate on the same day right after going through the formalities. Also, the specific collection time will be stated on the application receipt.

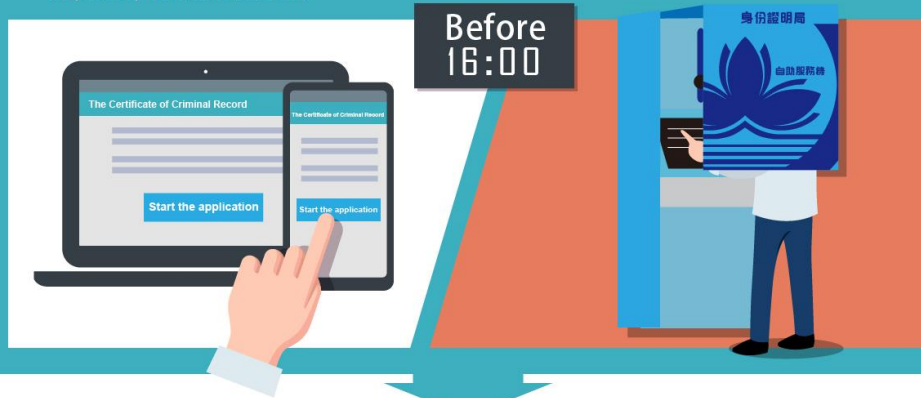
When lodging the application, citizens can choose any service location of DSI to collect their certificate (i.e. Identification Services Bureau at the China Plaza in Avendia de Grande Praia, the Government Services Centre in Areia Preta or the Government Services Centre in Islands). Details can be found at [www.dsi.gov.mo/certificate\\_e.jsp](http://www.dsi.gov.mo/certificate_e.jsp).

For details about online and self-service application for the Certificate of Criminal Record, please visit [www.dsi.gov.mo/webservice\\_e.jsp](http://www.dsi.gov.mo/webservice_e.jsp) and [www.dsi.gov.mo/eservice\\_drc\\_e.jsp](http://www.dsi.gov.mo/eservice_drc_e.jsp).

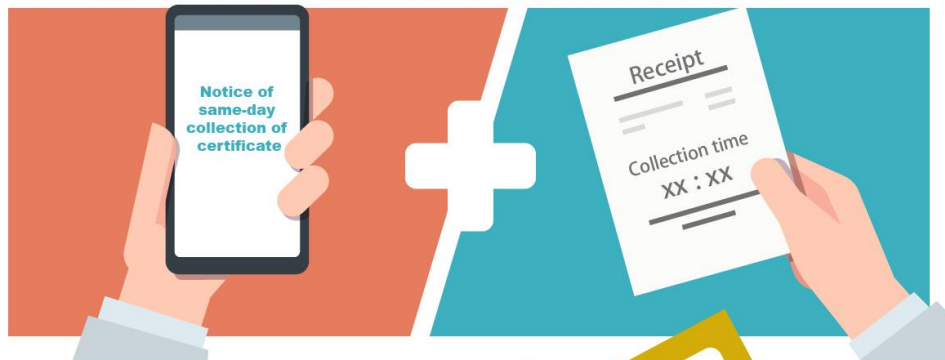
For enquiries, please call 2837-0777 or 2837-0888 or email to [info@dsi.gov.mo](mailto:info@dsi.gov.mo).

# Identification Services Bureau launched **Same-Day** Collection Service for Certificate of Criminal Record

Starting from 25 September 2020, citizens who are aged 16 or above and are holding a valid Macao SAR Resident Identity Card can collect their certificate on the same day after successfully lodging the application by electronic means (through the Internet or the self-service kiosk) provided that they satisfy certain conditions.



Applicants will be notified of collecting the certificate on the same day right after going through the formalities. Also, the specific collection time will be stated on the application receipt.



Free to choose collection site

- Identification Services Bureau at the China Plaza in Avenida de Grande Praia
- Government Services Centre in Areia Preta
- Government Services Centre in Islands



Please visit the DSI website for details.  
[www.dsi.gov.mo](http://www.dsi.gov.mo)



Official Wechat ID : 澳門身份證明局DSI  
WeChat ID : dsimacau

Scan for more information

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