

Press Release

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Integrated Self-Service Kiosks Provide Two New Services: “Contact Information Modification” and “Enrollment for using HK e-Channel”

To provide Macao citizen with greater convenience when using public services, government departments continue expanding the functions of integrated self-service kiosks through the cross-departmental cooperation mechanism. The Identification Services Bureau (hereinafter referred to as DSI) progressively expands the self-service functions by adding “Contact Information Modification” and “Enrollment for using HK e-Channel” services at integrated self-service kiosks. In addition to the existing DSI self-service kiosks, Macao residents can now modify their address and contact number information and also enroll in advance for using the Automated Passenger Clearance System (e-Channel) in Hong Kong by means of integrated self-service kiosks.

The formality of modifying contact information is simple. Electronic Macao SAR Resident Identity Card holders who are aged 18 or above are only required to insert their electronic identity card into the kiosks and verify their fingerprints, and then they can access and modify their current address and contact number information at the kiosks. Besides, applicants can also lodge their application of contact information modification in person at DSI or by “DSI Service Station” mobile application. On the other hand, eligible Macao Permanent Residents Identity Card holders who are aged 18 or above can voluntarily enroll in advance for using the Hong Kong e-Channel at the kiosks. Upon successful enrollment, they can enter and exit the Hong Kong SAR with their valid electronic Macao SAR Permanent Resident Identity Card.

Currently, integrated self-service kiosks are located in 36 locations throughout Macao, providing 20 kinds of services involving 8 government departments. Citizens are welcome to visit DSI’s website (www.dsi.gov.mo/kiosk_other_e.jsp) for the locations of kiosks with the above-mentioned functions.



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